

## Connection Basics

Contributed by Wahoo Prime  
Monday, 29 September 2008  
Last Updated Saturday, 22 August 2009

When connecting to a Ethernet network provided by us, please make sure you follow these simple steps:

1. Make sure your wireless card is OFF before plugging in your Ethernet cable.
  
2. Please make sure your browser is not set to use a "proxy server". Surfing the Internet with a proxy server turned on, can have a very negative effect on performance. **ONLY** use a proxy server when you are accessing materials that are provided only through the proxy server. It sometimes helps to have on browser setup to use a proxy server and use an alternative browser to access the Internet,
  
3. If you are using a personal wireless router, please follow the steps listed [here](#) to make sure it is properly setup and secured.